



Dear Seasonal Club Advisors and Chaperones:

Every year the club programs become a greater part of Snow Trails' evening business. In our efforts to make the experience enjoyable to both the adult and junior skier, we would like to take this opportunity to remind you of a few guidelines and courtesies to keep in mind while enjoying the Snow Trails Lodge.

As Ski Club Advisors, you are the FRONT LINE of information to those in your program and can have the biggest impact on the traffic and appearance of our Lodge. We would like to encourage you to practice and implement the following guidelines with your club to help Snow Trails stay competitive and keep costs low for all of our guests.

SNOW TRAILS LODGE CODE

1. THE LAST RUN BAR & DELI AREA IS FOR ADULTS 21 AND OVER. This sanctuary was created by request of those adult guests who need a place to unwind and enjoy an adult beverage without the company of those under the age of 21. If adult members of the club choose to sit in this area, please remember that those under 21 years of age should not be dining, storing bags or equipment, or "hanging out" in this area. This would include inside the Last Run as well as the immediate area clearly marked with signs on the walls and tables. If you would like to spend time with your club participants that are under 21 years of age, please gather in other areas of the Lodge. We'd like to make the Last Run a comfortable area for our adult guests.

2. NO SKIS OR SNOWBOARDS ARE PERMITTED ON THE SECOND FLOOR. Our Ski Check is open in the evenings as an added service and value to you and your group. To ensure the safety and well being of all our guests we do not allow ski or snowboard equipment on the second floor of the Lodge. Excessive snow can damage the floor and make it hazardous for people.

3. THE LOCKER ROOM IS LOCATED ON THE FIRST FLOOR. We'd like to extend a big "thank you" to the clubs that do a great job in keeping the Lodge neat and clean. Snow Trails is a public facility and personal belongings scattered on the floors can become damaged or stolen. The tables are for dining, therefore equipment and large gym bags should not be stored on or under tables. If your items cannot be hung on the numerous hooks around the facility, please place those in lockers located on the first floor or in your vehicle/bus. We have single use and unlimited access coin lockers available, located next to the Guest Services area.

4. PICNICKING IS ONLY PERMITTED IN DESIGNATED AREA. Please remember that the tables in the Snow Trails restaurants and cafeteria are reserved for guests who have purchased our food service to enjoy their meal. Ski facilities are the ONLY entertainment complexes that allow guests to bring their own food into their dining area. To maintain this privilege, please be courteous and confine your picnicking to the designated Picnic Area located directly above Joe's Place Cafeteria. Picnicking items (including baskets, coolers, and bags of food and beverages from home) may be stored in your vehicle or along walls until needed. TIP: Keeping food in a cooler in the car will not only insulate the food from freezing but also keep it at the perfect temperature when ready to eat.

5. SHARE AND INVITE! Skiing is a social activity. Consider sharing your table with other club leaders and parents who are not skiing or snowboarding. It is a great way to meet others and also open up more seats.

Staying in appropriate areas of the Lodge and keeping personal belongings off and out from under tables to maximize table usage are just a couple ways to keep Snow Trails a top destination spot for clubs and individuals alike. Thank you for your assistance – your cooperation will benefit everyone. If you have any questions or concerns about our Lodge Code please don't hesitate to email me.

Sincerely,

Shawn Feller
Operations Manager
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