



ADP Ski Club Guidelines

1. **Due to weather and other circumstances beyond our control, a minimum number of visits or lessons, is not guaranteed or implied.**
2. Rental skis/snowboards are included for those registered in the “Complete programs or Rental programs.” **Please make sure the height, weight, birth date and skier classification are filled out to insure the correct equipment and bindings are assigned.**
3. Program lessons are offered, one lesson per session (ski or snowboard) through the end of the season. Each school group must specify whether the lessons will be “Day” or “Evening” lessons. Lessons are included for those registered in the “Complete program or the Non-Rental programs”. Children ages 5-8 are eligible for group lessons in an age-specific group program.
4. All programs start opening day and continue until the end of the season. Bus transportation trips are not allowed over the holiday periods prior to January 2, 2012.
5. Sessions are held, unless limited conditions exist due to circumstances beyond our control. If in doubt about a session being held, check with our group office or call the SNOWLINE (800-DEC-SNOW or Mansfield, 522-SNOW).
6. Programs canceled prior to opening day, can be refunded, less a \$20 registration fee.
7. No refunds will be made after opening day unless the Pass Refund Option was purchased. See Pass Refund Option Policy Terms & Conditions (located on the back of the Enrollment Form) for more details.
8. Program photo ID cards are issued to each participant and must be presented weekly at each session.
9. Lost or forgotten cards should be reported to the Information Desk. Lost cards will be replaced for a \$5 fee. Forgotten cards will be issued a temporary card, first time free, each time after that a \$2 fee will be charged.
10. **ID cards are NOT transferable or interchangeable** and will be revoked without refund if presented by anyone other than the individual pictured on the card. Violation of this policy is considered fraud, and is punishable under Ohio laws.
11. Programs that include rental present their ID at the Rental Department front desk; “Non-Rental” and “Ski Pass” participants will go directly to outside Ticket Window or Guest Services counter.
12. All program privileges are subject to revocation, without refund, for violation of Ohio’s Safety in Skiing Law. **Ohio Code 4169.08-C requires that all skiers/ snowboarders ski/snowboard within the limits of their ability; that means under control at all times.**
13. You are responsible for your own equipment and personal property. Snow Trails is not responsible for lost or stolen equipment. Snow Trails provides an **Equipment Check** (located under the deck of main lodge); daily coin lockers are available in the Rental Building and in the Lodge next to the Information Desk.

Bob Gloriosio
Customer Relations Manager
419-756-7768 Ext.101
bob@snowtrails.com